



Pharmacy Coordinating Council of Utah Internship Competencies (2004)

The following competency objectives as adopted and approved by the **Pharmacy Coordinating Council of Utah** on 10/12/04, are in keeping with the standard of Pharmaceutical Care as outlined below and are necessary to accomplish the goal of internship

Pharmaceutical care means carrying out the following in collaboration with prescribing practitioner, designing, implementing, and monitoring a therapeutic drug plan intended to achieve favorable outcomes related to a specific patient for the purpose of curing or preventing the patient's disease; eliminating or reducing a patient's symptoms; or arresting or slowing a disease process.

- a. The pharmacist intern shall acquire competence in determining the appropriateness of prescription drug orders and medication orders: evaluating and selecting products; and assuring the accuracy of the product/prescription dispensing process.
- b. The pharmacist intern shall acquire competence in interviewing and counseling patients, and/or their care givers, on drug usage, dosage, and storage; discussing drug side effects, and patient conditions; explaining policies on fees and services; relating to patients in a professional manner, and interacting to confirm patient understanding.
- c. The pharmacist intern shall acquire competence in interviewing and counseling patients and/or their care givers on conditions and intended drug use; assisting in and recommending drug selection; referring patients to other health professionals; providing information on medical/surgical and home health-care devices and home diagnostic products, over-the-counter medications, legend and controlled substance agents; and providing poison control treatment information and referral.
- d. The pharmacist intern shall acquire competence in obtaining and providing accurate and concise information in a professional manner and using appropriate oral, written, and nonverbal language.
- e. The pharmacist intern shall acquire competence in collaborating with physicians, other health care professionals, patients, and/or care to formulate a therapeutic plan. The pharmacist intern shall acquire competence in establishing and interpreting data bases, identifying drug-related problems and recommending appropriate pharmacotherapy specific to patient needs and devising follow-up plans.
- f. The pharmacist intern is required to comply with laws and regulations pertaining to pharmacy practice; to learn to apply good professional judgment; to exhibit reliability and credibility in dealing with others; to deal with others; to deal professionally and ethically with colleagues and patients; to demonstrate sensitivity and empathy for patients/care givers; and to maintain confidentiality.
- g. The pharmacist intern shall acquire competence in using acceptable professional procedures; selecting appropriate equipment and containers; appropriately preparing compounded dosage forms; and documenting calculations and procedures.
- h. The pharmacist intern shall acquire competence in selecting best available resources for answering drug-related requests in a timely manner and in interpreting the information obtained and judging its relevance and privacy and confidentiality of private health information.
- i. The pharmacist intern shall develop a general understanding of planning and policy-making. The pharmacist intern shall have an understanding of drug security, storage and control procedures, and maintaining quality assurance. The pharmacist intern shall learn to notice and document discrepancies and irregularities, keep accurate records and document actions.
- j. The pharmacist intern shall develop basic knowledge and skills needed to become an effective health educator and active participant in public health programs and professional organizations.